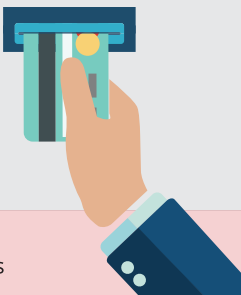





KNOW HOW TO LODGE YOUR COMPLAINTS



Failed ATM transactions




Statement showing charges without notice




Credit Card related issues

WORRIED? STEPS TO RESOLVE



Bank

NO SOLUTION WITHIN ONE MONTH



Banking Ombudsman

- Lodge complaint at the bank branch register or fill up online on bank's website
- Approach official responsible for complaints resolution

- Use the complaint form given in the BO scheme preferably for paper mode
- file an online complaint @<https://bankingombudsman.rbi.org.in>

